



Our patients are at the heart
of everything we do.



ONSITEGROUP.ORG.UK



Onsite Group was founded by the Sandher family who wanted to bring the passion and family values to the recruitment sector. We have an ethos in the company to make sure our employees look after clients as if it they are a part of their own family members.

Aman and his wife Kam are a strong team that run this business working together by putting all their care, love and passion have built Onsite into a respectable trusted name. within the Health-care industry.

Aman and Kam have been brought up with compassion to look after the elderly and vulnerable people. The foundation of Onsite Group is that we put are heart into everything we do.

The moto of Onsite Group is – Wherever there's a problem in Healthcare Onsite always find the solution, we don't look for problems we look for the solutions.

Onsite Group is the umbrella of the 3 following companies;
Onsite Healthcare, **Onsite International** and **Onsite care services**.

Onsite Healthcare

Onsite Healthcare is a leading Healthcare recruitment specialist. We are passionate about Healthcare industry, our patients are at the heart of everything we do. Onsite Healthcare specialises in delivering quality care staff that are reliable. We provide care to consistency to care homes, nursing homes, residential homes, housing associations, private hospitals and day centres.

Onsite International

Onsite International is a specialist worldwide recruiter in healthcare. We can overcome all the international recruitment that can be overwhelming and time consuming. We only recruit the finest staff that go through a vigorous process. Onsite International specialises in oversea Nursing and are one of the leading recruiters in this field. We have a global network and recruit the finest nurses and careers from around the world. We can do all the process for you from start to finish.

Onsite Care Services

This is service is for young and adult service packages that we support and staff in and around the west midlands area. We have houses doted around that help and support young vulnerable children to try to give them a better quality and standard of life.

Onsite also have Support Work packages this is to look after and care for people that are living with different physical disabilities and mental health needs to live their lives more independently and support them to reach their potential by providing both physical and emotional support.



Vision

Our vision is to make a positive difference within healthcare and lives of the people within the Onsite Healthcare community.

Our Values



Who we work with

Onsite Group operate nationwide and supply support workers and RGN's/RMN's to the following clients:

In 2016 we were awarded the National framework agreement to supply over 1000 trusts nationwide.

Onsite Group supply a vast range of units varying from nursing/residential homes,, private hospitals, housing associations, charity trusts to small independents across the UK.



Onsite Group, Recruitment process

We train all Onsite Group staff to ensure all support workers/Nurses go through rigorous compliance and training to make sure top-quality care is given to all clients.

We have an ethos in the company to certify that our employees look after the clients as if they were their own family members.

The process we go through for recruitment is to make sure we have the following in place before any member of staff goes onto an assignment:

- Full CV with no gaps
- Maths and English test
- 2 references going back 6 years
- N MC PIN check and verified
- Up to date training certificates
- Diplomas for nurses
- 2 forms of Identification
- Criminal record check
- Fit to work certificate
- Proof of address
- Bank details



Training for all, Onsite Group staff

We ensure all members of staff are trained by our in-house trainers thoroughly on both theory and practical in all of the below modules:

- Understand your role
- Your personal development
- Duty of care
- Equality and Diversity
- Fluids and Nutrition
- Work in a person-centred way
- Communication
- Privacy and dignity
- Awareness of mental health, dementia and learning disabilities
- Safeguarding adults
- Safeguarding children
- Basic life support
- Health and safety
- Handling information
- Infection prevention and control



MAPA -Management of Actual or Potential Aggression

We have our own dedicated MAPA trainers who train our support workers through an intensive 5-day training

programme to cover the following:



The Crisis Development ModelSM

Learn the definitions of crisis development behaviour levels and match behaviour levels with the corresponding staff attitude and approach.

Precipitating Factors, Rational Detachment, Integrated Experience

What are the underlying factors that precipitate escalating behaviour? Explore how your attitudes and actions can influence a person in crisis.

Non-Verbal Communication

Explore how body position, posture, touch, and personal space impact others.

Staff Fear and Anxiety

Examine ways to cope with fear and anxiety, focusing on how to stimulate positive and productive responses during crisis situations.

Physical Interventions - Disengagement Skills

Equip yourself with skills to respond to strikes and grabs in low-, medium and high-risk behaviour situations a person in crisis.

Decision Making

Using the Decision-Making Matrix, organise your thinking about the risks of different behaviours. Explore key professional and legal issues and learn critical analysis and rational reasoning to make appropriate decisions about how to respond.

Paraverbal Communication

Examine how the way you say what you say can influence how someone perceives your message.

Post-Crisis

Learn how to develop and implement a framework for debriefing, recording and reporting, and establishing Therapeutic Rapport to prevent future crises and improve staff interventions.

Physical Interventions - Holding Skills

Understand the risks of restraint use. Explore progressive team responses to physical risk behaviours, and essential methods for discontinuing restraint use as soon as possible.

Retention & Relationship Management

Customer relationship management CRM is important in running a successful business.

The better the relationship management, the easier it is to conduct business and generate revenue by using technology to improve CRM makes good business sense.

- We have dedicated account managers who are available 24/7 to help and assist with all needs for clients and workers.
- We ensure regular contact is made with Candidates to iron out any issues, quickly and effectively.
- We ensure regular contact is made with Unit managers to track any progression needed for workers.
- Our SLA that we endure to is to make sure that any further training needed for any worker is carried out within 48 hours.
- If the query or problem is not handled within 48 hours, then it is passed over to senior management who then have a further 3 working days to rectify the issue.



Our Services

- We supply temporary staffing solutions to care homes/domiciliaries across the UK
- We also supply permanent staffing solutions to our clients for a one-off fixed fee
- Having offices in India, Philippines and Africa we supply nurses from overseas and Private sector
- We supply MAPA trained workers to mental health units across the UK
- We supply contract workers on a mid to long term basis at reduced rates for units in remote locations
- Due to the size of Onsite Group we have the resource to offer our clients on site recruitment which is tailored to the needs of the unit
- The unit will have dedicated account managers and onsite resources which is manned 24 hours a day.



Mental Health

Onsite Group specialise in different areas of mental health and have worked with many mental health trusts and people like Mencap and Lifeways and other specialist units.

We work with Housing associations, community hospitals and complex need units, supplying support workers and nurses.

Our support workers and nurses have specialised in the following:

- Learning Disabilities
- Bipolar disorder
- Personality disorder
- Anxiety and depression
- Drugs recreational drugs and alcohol.
- Schizophrenia.
- Eating disorders
- Self-harm
- Personality disorder
- Phobias

Our Offices

Birmingham

Apex House, Calthorpe Road, Birmingham B15 1TR

Solihull

Blyth Valley Business Park, Central Boulevard, Blyth Valley Business Park, Solihull, B90 8AG

Wolverhampton

84 Salop Street, Wolverhampton, WV3 0SR

Manchester

St James Tower, 7 Charlotte Street, Manchester, M1 4DZ

Nottingham

6th Floor City Gate East, Toll House Hill, Nottingham, NG1 5FS

Notes

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Our patients are at the heart of everything we do.



SCAN ME

TO FIND OUT MORE ABOUT THE
COMPANY AND FOLLOW OUR JOURNEY.

[ONSITEGROUP.ORG.UK](https://onsitegroup.org.uk)

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